2021ANNUAL REPORT



CHAIRPERSON'SMessage



Welcome to our 88th Annual Membership Meeting. When we last met, we knew that the uncertainty of 2020 wouldn't disappear, but we were moving forward, helping overcome the financial uncertainties that our members were experiencing. And then came the 2021 hurricane season, historically the most active for our state.

During the aftermath of Hurricane Ida, your credit union team put the members first and pooled all their resources to keep serving our communities. This is possible because we plan for these events. Your NOFFCU Board, committees, and employees are well-trained and strategically prepared to handle challenges.

Despite the adversity of the pandemic and Mother Nature, NOFFCU was able to achieve our projected goals and grow faster than credit union peers. Our credit union has remained healthy throughout the last two years of unprecedented events.

With our strong leadership and resilient staff, NOFFCU is equipped for whatever comes our way. It is our pleasure and passion to be your financial partner and first responder when you need it most.

Joseph Jurisich Chairperson of the Board

CHIEF EXECUTIVE'S Report



Last year, we gathered for our annual meeting and echoed the same sentiments as the rest of the nation – what a year 2020 was! The pandemic took control of every aspect of our lives, from workplace environments to family gatherings. Then came 2021; a lot of the same but with the addition of not one but several hurricane events, including Hurricane Ida.

Our credit union serves both Louisiana and Mississippi across nine branches, each experiencing varying degrees of damage. As a result, many of our employees and volunteers were displaced, yet they rallied to restore services for our members.

We often speak of the pride we have in serving our communities, but in moments of turmoil like these, the selflessness of our employees and volunteers shows their dedication to our membership.

Our institution holds dear the founding principle of the credit union movement – *Not for Profit, Not for Charity, but for Service.* All of you here tonight are part of this extraordinary worldwide cooperative movement. Thank you for your conviction in this network and your trust in NOFFCU.

Judy DeLucca
President & Chief Executive Officer

SUPERVISORYCommittee Report



Your NOFFCU Supervisory Committee helps to ensure that management protects and safeguards assets by implementing sound internal controls and by maintaining practices and procedures that conform to generally accepted accounting principles.

Our Supervisory Committee independently evaluates the soundness of NOFFCU operations and activities in compliance with the Federal Credit Union Act and credit union bylaws. The Committee also ensures that NOFFCU's audited financial statements fairly and accurately represent the financial condition of the credit union.

As your Supervisory Committee, we remain dedicated in our efforts to provide reviews and audits of all aspects. It is the opinion of this Supervisory Committee that NOFFCU continues to operate safely and soundly, in compliance with all laws and regulations, and with appropriate internal controls in place.

Armand Bourdais Chairperson of the Supervisory Committee

TREASURER'S Report



The Statement of Condition is a comparative review of 2019 to 2021. The Board of Directors is pleased to acknowledge the growth of the credit union in 2021. We thank our staff and volunteers for their efforts and diligence, and of course, you, our member-owners, for your loyalty to NOFFCU.

Joseph Papa Treasurer of the Board

TOTAL ASSETS

\$243.3 MILLIO

2021 - \$243,317,640

2020 - \$208,442,287

2019 - \$175,010,453

TOTAL SHARES

\$220.2_{MIL}

2021 - \$220,168,539

2020 - \$188,916,132

2019 - \$157,600,106

TOTAL LOANS

\$152.8

2021 - \$152,848,984

2020 - \$140,239,839

2019 - \$138,078,272

AGENDA

LEADERSHIP

Call to Order

Prayer

Roll Call

Reading & Approval of 87th Annual Meeting Minutes

Chairperson's Report

CEO Report

Supervisory Committee Report

Treasurer Report

New Business

Election Results

- · Frank Corona, Jr.
- John Hoolahan
- · Joseph Jurisich, III

Open Discussion

Questions

Adjournment

Board of Directors

Joseph Jurisich, III, Chairperson

John Hoolahan, Vice Chairperson Frank Corona, Jr., Secretary

Joseph Papa, Treasurer

Neil Dugas Albert Faciane

Darryl Klumpp

Armand Pitre

Michael Salvaggio

Supervisory Committee

Armand Bourdais, Chairperson

Roxanne Hadley Shelia Schulz

Nominating Committee

Darryl Klumpp, Chairperson

Judy DeLucca Neil Dugas

Albert Faciane Dionna Marino

Armand Parvazi Armand Pitre

Michael Salvaggio

EMPLOYEE OF THE YEAR

Jessica Bibbins

DIFFERENCE MAKER OF THE YEAR

Racheal Smith